

The Painless Way to a Paperless Office

FOR IMMEDIATE RELEASE

Press Contact: Ellen Rothschild 800-686-7577 x1102 efrothschild@digiscribe.info

Digiscribe Health Check Service Now Available

New Service Ensures Clients Are Maximizing Usage of Document Management Software

Elmsford, New York – August 12, 2014 – <u>Digiscribe International</u>, provider of document scanning services, document management solutions and workflow automation software throughout the New York Metro area, today announces the launch of their Digiscribe Health Check service.

The Digiscribe Health Check ensures that Digiscribe clients are taking advantage of all of the features of their <u>document management software</u> in order to manage, process, share and track their documents in the most secure, efficient and cost effective way possible.

The following areas are diagnosed as part of the Digiscribe Health Check:

- 1. Ensuring clients are working with and have been trained on the most up-to-date version of the software
- 2. Verifying that their clients' hardware, including PCs, capture stations and servers are configured correctly for optimal software performance
- 3. Confirming their clients' current and anticipated document management needs are being met with additional functionality identified that can maximize ROI

"With change being the only constant, it's difficult for our clients to stay on top of new document management software developments in addition to changes with their PC hardware, operating system and other software integrated with all of the above," said Mitch Taube, president of Digiscribe International. "We created the Digiscribe Health Check to proactively ensure our clients utilize their document management software to its full potential."

The Digiscribe Health Check is conducted by the Digiscribe technical support team, either onsite or remotely. Each technical support team member has been certified on multiple document management software products directly by the vendor, and is proficient with HIPAA compliance guidelines. At the organizational level, Digiscribe has received its SOC 2 Type 2 report in May 2013 and 2014.

About Digiscribe

Digiscribe transforms the way companies, healthcare facilities and non-profit organizations manage and process their documents with document scanning services, document management software and workflow automation services. Companies engage us to solve their business process problems

with a comprehensive portfolio of services and software that is supported with technical expertise and superior customer service. We have over 20 years of experience and are one of the first SOC 2 Type 2 document conversion centers in the New York tri-state area. Digiscribe New England is a sister company of New York-based Digiscribe International.

For more information call 800-686-7577 x1102, email Ellen Rothschild at efrothschild@digiscribe.info or visit www.digiscribe.info.

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